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**SPECIAL NOTIFICATION**  
**NCH**  
**Manufacturer Industry Notification**  
**For Paper and Paperless**  
**Coupon Redemption**

February 21, 2020

Hot Line # 1-800-833-7096

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For inquiries, please see below:

**Clearinghouse Personnel:**

Email inquiries to [clearinghouseinquiries@nchmarketing.com](mailto:clearinghouseinquiries@nchmarketing.com)

**Retailers:**

**By Phone:** 800-833-7096

**By Mail:** NCH Marketing Services, Inc.  
155 N. Pfingsten Road, Suite 200  
Deerfield, Illinois 60015  
Attn: Trade Management

[www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx](http://www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx)

Please include contact name and phone number so  
we may effectively handle your inquiry

*The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge*

## Glossary

### Brands / Products

Brands / products which the manufacturer has previously couponed on and advised NCH of; may not be all inclusive

### Family Codes

Family codes as provided by the manufacturer; may not be all inclusive of the manufacturer's complete family code structure

### Manufacturer Merger

A manufacturer merging into an existing NCH client

### Manufacturer Name Change

An NCH client changing their corporate name

### Manufacturer Published Coupon Redemption Policy Updates

Newly published or updated NCH client Manufacturer Redemption Policies which may be found online at the NCH Retailer Support Center,  
<https://www.nchmarketing.com/CPGManufacturerCouponRedemptionPolicies.aspx>

### Manufacturer Redemption Address Change

An NCH client moving to another agent or beginning to process in-house

### Manufacturer Redemption Clarification

Further details pertaining to NCH client company prefixes, brands, family codes, etc.

### Manufacturer Split

An NCH client who has sold products to another manufacturer

### New NCH Manufacturer

A manufacturer new to NCH who may or may not have coupons in the marketplace

### Manufacturer Split

**The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email [NRSpaperless@nchmarketing.com](mailto:NRSpaperless@nchmarketing.com) to obtain correct NCH billing ID for Paperless Offer Registration Files.**

Effective Date: 1/31/2020 – SEE CLARIFICATION SECTION			
Previous Manufacturer Name & Address	Client Number	New Manufacturer Name & Address	Client Number
L. Perrigo Company #1565 PO Box 880001 El Paso, TX 88588-0001	1565	Glaxosmithkline #1014 PO Box 880001 El Paso, TX 88588-0001	1014
GS1 Company Prefix	UPC Company Prefix	Brands/Products	
030067	30067	Prevacid	

### Manufacturer Redemption Clarification

*The information below pertains to both paper and paperless submissions*

Manufacturer Name & Address	Client Number	Comments
L. Perrigo Company #1565 PO Box 880001 El Paso, TX 88588-0001	1565	It was previously communicated the Prevacid brand, which was processed under Glaxosmithkline be redirected to L. Perrigo. Effective 1/31/2020 <b>ALL</b> Prevacid coupons with the <b>Company Prefix of 030067</b> should be directed to Glaxosmithkline (address below) and <b>NOT</b> L. Perrigo.  Glaxosmithkline #1014 PO Box 880001 El Paso, TX 88588-0001

Manufacturer Name & Address	Client Number	Comments
L. Perrigo Company #1565 PO Box 880001 El Paso, TX 88588-0001	1565	Any Prevacid brand coupon with the <b>Company Prefix of 0370030</b> should be directed to L. Perrigo.

**Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.**

**Example: ABC Company #9999**

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