



SPECIAL NOTIFICATION
NCH
Manufacturer Industry Notification
For Paper and Paperless
Coupon Redemption

February 7, 2020

Hot Line # 1-800-833-7096

For inquiries, please see below:

Clearinghouse Personnel:

Email inquiries to clearinghouseinquiries@nchmarketing.com

Retailers:

By Phone: 800-833-7096

By Mail: NCH Marketing Services, Inc.
155 N. Pfingsten Road, Suite 200
Deerfield, Illinois 60015
Attn: Trade Management

www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx

Please include contact name and phone number so
we may effectively handle your inquiry

Glossary

Brands / Products

Brands / products which the manufacturer has previously couponed on and advised NCH of; may not be all inclusive

Family Codes

Family codes as provided by the manufacturer; may not be all inclusive of the manufacturer's complete family code structure

Manufacturer Merger

A manufacturer merging into an existing NCH client

Manufacturer Name Change

An NCH client changing their corporate name

Manufacturer Published Coupon Redemption Policy Updates

Newly published or updated NCH client Manufacturer Redemption Policies which may be found online at the NCH Retailer Support Center,
<https://www.nchmarketing.com/CPGManufacturerCouponRedemptionPolicies.aspx>

Manufacturer Redemption Address Change

An NCH client moving to another agent or beginning to process in-house

Manufacturer Redemption Clarification

Further details pertaining to NCH client company prefixes, brands, family codes, etc.

Manufacturer Split

An NCH client who has sold products to another manufacturer

New NCH Manufacturer

A manufacturer new to NCH who may or may not have coupons in the marketplace

Manufacturer Split

The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email NRSpaperless@nchmarketing.com to obtain correct NCH billing ID for Paperless Offer Registration Files.

Effective Date: 1/31/2020 – SEE CLARIFICATION SECTION			
Previous Manufacturer Name & Address	Client Number	New Manufacturer Name & Address	Client Number
L. Perrigo Company #1565 PO Box 880001 El Paso, TX 88588-0001	1565	Glaxosmithkline #1014 PO Box 880001 El Paso, TX 88588-0001	1014
GS1 Company Prefix	UPC Company Prefix	Brands/Products	
030067	30067	Prevacid	

Manufacturer Redemption Clarification

The information below pertains to both paper and paperless submissions

Manufacturer Name & Address	Client Number	Comments
L. Perrigo Company #1565 PO Box 880001 El Paso, TX 88588-0001	1565	It was previously communicated the Prevacid brand, which was processed under Glaxosmithkline be redirected to L. Perrigo. Effective 1/31/2020 ALL Prevacid coupons with the Company Prefix of 030067 should be directed to Glaxosmithkline (address below) and NOT L. Perrigo. Glaxosmithkline #1014 PO Box 880001 El Paso, TX 88588-0001

Manufacturer Name & Address	Client Number	Comments
L. Perrigo Company #1565 PO Box 880001 El Paso, TX 88588-0001	1565	Any Prevacid brand coupon with the Company Prefix of 0370030 should be directed to L. Perrigo.

Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.

Example: ABC Company #9999

The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge