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# NCH

## Manufacturer Industry Notification For Paper and Paperless Coupon Redemption

August 20, 2021

Hot Line # 1-800-833-7096

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For inquiries, please see below:

**Clearinghouse Personnel:**

Email inquiries to [clearinghouseinquiries@nchmarketing.com](mailto:clearinghouseinquiries@nchmarketing.com)

**Retailers:**

**By Phone:** 800-833-7096

**By Mail:** NCH Marketing Services, Inc.  
155 N. Pfingsten Road Suite 200  
Deerfield, Illinois 60015  
Attn: Trade Management

[www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx](http://www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx)

Please include contact name and phone number so  
we may effectively handle your inquiry

*The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge*

## Glossary

### Brands / Products

Brands / products which the manufacturer has previously couponed on and advised NCH of; may not be all inclusive

### Family Codes

Family codes as provided by the manufacturer; may not be all inclusive of the manufacturer's complete family code structure

### Manufacturer Merger

A manufacturer merging into an existing NCH client

### Manufacturer Name Change

An NCH client changing their corporate name

### Manufacturer Published Coupon Redemption Policy Updates

Newly published or updated NCH client Manufacturer Redemption Policies which may be found online at the NCH Retailer Support Center,  
[www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx](http://www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx)

### Manufacturer Redemption Address Change

An NCH client moving to another agent or beginning to process in-house

### Manufacturer Redemption Clarification

Further details pertaining to NCH client company prefixes, brands, family codes, etc.

### Manufacturer Split

An NCH client who has sold products to another manufacturer

### New NCH Manufacturer

A manufacturer new to NCH who may or may not have coupons in the marketplace

**New NCH Manufacturer***The information below pertains to both paper and paperless submissions*

<b>Effective Date: 08/30/2021</b>		
<b>Manufacturer Name</b>	<b>Client Number</b>	<b>Prior Redemption Address</b>
Nutraceutical Corporation #1772 PO Box 880001 El Paso, TX 88588-0001	1772	Nutraceutical Corporation One Fawcett Drive CMS Dept. #32474 Del Rio, TX 78840
<b>GS1 Company Prefix</b>	<b>Family Codes</b>	<b>Brands / Products</b>
0021245	All Family Codes	Kal
0022318	All Family Codes	Honey Gardens
0041954	All Family Codes	Zand
0047868	All Family Codes	BodyGold
0076280	All Family Codes	Solaray
0076970	All Family Codes	Heritage Stone
0669191	All Family Codes	Zhou
0859805006	All Family Codes	Zhou

*Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.***Example: ABC Company #9999***The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge*

### Manufacturer Merger

**The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email [NRSpaperless@nchmarketing.com](mailto:NRSpaperless@nchmarketing.com) to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.**

Effective Date: 8/30/2021				
Manufacturer Name	Client Number	Previous Redemption Address	Merging Into	Client Number
Idelle Labs (Helen of Troy)	N/A	Idelle Labs One Fawcett Drive CMS Dept. #27755 Del Rio, TX 78840	High Ridge Brands #1536 PO Box 880001 El Paso, TX 88588-0001	1536
GS1 Company Prefix	Family Codes		Brands / Products	
0827755	100, 110, 111, 200, 210, 211, 300, 310, 311, 312, 340, 341, 345, 445, 500, 510, 511, 520, 521, 522, 530, 531, 540, 541, 550, 551, 552, 553, 554		Brut, Helen of Troy (Idelle Labs), Infusium 23 & Sea Breeze	
0883484	100, 130, 131, 140, 141, 200, 210, 211, 220, 221, 224		Pert Plus & Sure	

### Manufacturer Split

**The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email [NRSpaperless@nchmarketing.com](mailto:NRSpaperless@nchmarketing.com) to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.**

Effective Date:			
Previous Manufacturer Name & Address	Client Number	New Manufacturer Name & Address	Client Number
GS1 Company Prefix	Family Codes		Brands/Products

**Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.**

**Example: ABC Company #9999**

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### Manufacturer Redemption Address Change

**The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email [NRSpaperless@nchmarketing.com](mailto:NRSpaperless@nchmarketing.com) to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.**

Effective Date: 8/31/2021			
Manufacturer Name & Address	Client Number	Forwarding Information	GS1 Company Prefix
Matrixx dba Church & Dwight #1314 PO Box 880001 El Paso, TX 88588-0001	1314	Church & Dwight One Fawcett Drive CMS Dept #33200 Del Rio, TX 78840	0732216

Effective Date: 8/13/2021			
Manufacturer Name & Address	Client Number	Forwarding Information	GS1 Company Prefix
Fullei Fresh #1730 PO Box 880001 El Paso, TX 88588-0001	1730	Fullei Fresh 400 NE 67 Street Miami, FL 33138	0017442

### Manufacturer Name Change

*The information below pertains to both paper and paperless submissions*

Effective Date:			
Previous Manufacturer Name & Address	Client Number	New Manufacturer Name & Address	Client Number

**Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.**

**Example: ABC Company #9999**

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### Manufacturer Redemption Clarification

*The information below pertains to both paper and paperless submissions*

Manufacturer Name & Address	Client Number	Comments

### Manufacturer Published Coupon Redemption Policy Updates

The following policies have been newly published or updated and can be found at [www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx](http://www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx)

Manufacturer Name

*Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.*

***Example: ABC Company #9999***

*The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge*