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# NCH

## Manufacturer Industry Notification For Paper and Paperless Coupon Redemption

December 3, 2021

Hot Line # 1-800-833-7096

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For inquiries, please see below:

**Clearinghouse Personnel:**

Email inquiries to [clearinghouseinquiries@nchmarketing.com](mailto:clearinghouseinquiries@nchmarketing.com)

**Retailers:**

**By Phone:** 800-833-7096

**By Mail:** NCH Marketing Services, Inc.  
155 N. Pfingsten Road Suite 200  
Deerfield, Illinois 60015  
Attn: Trade Management

[www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx](http://www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx)

Please include contact name and phone number so  
we may effectively handle your inquiry

*The information provided herein is accurate to the best of NCH Marketing Services, Inc.'s knowledge*

## Glossary

### Brands / Products

Brands / products which the manufacturer has previously couponed on and advised NCH of; may not be all inclusive

### Family Codes

Family codes as provided by the manufacturer; may not be all inclusive of the manufacturer's complete family code structure

### Manufacturer Merger

A manufacturer merging into an existing NCH client

### Manufacturer Name Change

An NCH client changing their corporate name

### Manufacturer Published Coupon Redemption Policy Updates

Newly published or updated NCH client Manufacturer Redemption Policies which may be found online at the NCH Retailer Support Center, [www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx](http://www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx)

### Manufacturer Redemption Address Change

An NCH client moving to another agent or beginning to process in-house

### Manufacturer Redemption Clarification

Further details pertaining to NCH client company prefixes, brands, family codes, etc.

### Manufacturer Split

An NCH client who has sold products to another manufacturer

### New NCH Manufacturer

A manufacturer new to NCH who may or may not have coupons in the marketplace

### New NCH Manufacturer

*The information below pertains to both paper and paperless submissions*

Effective Date: 12/13/2021		
Manufacturer Name	Client Number	Prior Redemption Address
Nature's Bakery LLC #1786 PO Box 880001 El Paso, TX 88588-0001	1786	Nature's Bakery LLC CMS Dept. #47495 One Fawcett Drive Del Rio, TX 78840
GS1 Company Prefix	Family Codes	Brands / Products
0047495	All Family Codes	All Brands

Effective Date: 11/29/2021		
Manufacturer Name	Client Number	Prior Redemption Address
Olam Spices #1784 PO Box 880001 El Paso, TX 88588-0001	1784	Mizkan America, Inc CMS Dept. #51192 One Fawcett Drive Del Rio, TX 78840
GS1 Company Prefix	Family Codes	Brands / Products
0077153	All Family Codes	Rio Luna

### Manufacturer Merger

***The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email [NRSpaperless@nchmarketing.com](mailto:NRSpaperless@nchmarketing.com) to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.***

Effective Date:				
Manufacturer Name	Client Number	Previous Redemption Address	Merging Into	Client Number
GS1 Company Prefix	Family Codes		Brands / Products	

***Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.***

***Example: ABC Company #9999***

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### Manufacturer Split

**The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email [NRSpaperless@nchmarketing.com](mailto:NRSpaperless@nchmarketing.com) to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.**

Effective Date: 11/29/2021			
Previous Manufacturer Name & Address	Client Number	New Manufacturer Name & Address	Client Number
Riviana Foods, Inc #742 PO Box 880001 El Paso, TX 88588-0001	742	Dreamfields/Dakota Pasta #1369 PO Box 880001 El Paso, TX 88588-0001	1369
GS1 Company Prefix	Family Codes		Brands/Products
0033400	500, 520, 522		Ronzoni Healthy Harvest
0071300	All Family Codes		All Brands

### Manufacturer Redemption Address Change

**The information below pertains to both paper and paperless submissions. Paperless offers must be re-registered for all agents by Effective Date below. Please email [NRSpaperless@nchmarketing.com](mailto:NRSpaperless@nchmarketing.com) to obtain correct NCH Retailer Services billing ID for Paperless Offer Registration Files.**

Effective Date: 12/10/2021			
Manufacturer Name & Address	Client Number	Forwarding Information	GS1 Company Prefix
Charlotte's Web #1737 PO Box 880001 El Paso, TX 88588-0001	1737	Charlotte's Web Inc 1600 Pearl Street Suite 300 Boulder, CO 80302	08431191 0850003558 0850010193 0850014352 0850017183 0854118008 0857526006

**Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.**

**Example: ABC Company #9999**

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### Manufacturer Name Change

*The information below pertains to both paper and paperless submissions*

<b>Effective Date:</b>			
Previous Manufacturer Name & Address	Client Number	New Manufacturer Name & Address	Client Number

### Manufacturer Redemption Clarification

*The information below pertains to both paper and paperless submissions*

Manufacturer Name & Address	Client Number	Comments

### Manufacturer Published Coupon Redemption Policy Updates

The following policies have been newly published or updated and can be found at

[www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx](http://www.nchmarketing.com/QuestionsAboutYourCouponSubmission.aspx)

Manufacturer Name

*Invoice and store tags need to reflect full NCH Manufacturer name and number as shown in example below.*

**Example: ABC Company #9999**

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